THE GRILL BOYS
PRIVACY POLICY

Effective Date: May 9, 2026

The Grill Boys (“Company,” “we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information you provide when using our services, website, social media pages, or communicating with us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information.

1. Information We Collect

We may collect the following types of information.

Personal Information

When you contact us, request a quote, schedule service, or make a payment, we may collect:

- Name
- Phone number
- Email address
- Service address
- Billing information
- Payment details
- Photos or information related to your grill or outdoor kitchen setup

Automatically Collected Information

When visiting our website or online platforms, we may automatically collect:

- IP address
- Browser type
- Device information
- Website usage data
- Cookies and analytics information

2. How We Use Your Information

We may use collected information to:

- Schedule and provide services
- Process payments
- Communicate regarding appointments or updates
- Send invoices or estimates
- Improve our website and customer experience
- Respond to customer inquiries
- Provide promotional offers or marketing communications
- Maintain internal business records

3. Sharing of Information

The Grill Boys does not sell your personal information.

We may share information with:

- Payment processors
- Scheduling or CRM software providers
- Website hosting and analytics providers
- Service partners or subcontractors assisting with requested services
- Law enforcement or government agencies when legally required

All third-party providers are expected to maintain reasonable security and confidentiality standards.

4. Cookies & Tracking Technologies

Our website may use cookies, analytics tools, and similar technologies to:

- Improve website functionality
- Analyze traffic and performance
- Remember user preferences
- Support advertising and remarketing efforts

Users may disable cookies through their browser settings; however, some website functionality may be limited.

5. Data Security

We take commercially reasonable measures to help protect your personal information from unauthorized access, disclosure, misuse, or loss.
However, no method of internet transmission or electronic storage is completely secure, and we cannot guarantee absolute security.

6. Marketing Communications

We may send promotional emails, text messages, or updates regarding services, special offers, or company news.

You may opt out of marketing communications at any time by:

- Clicking the unsubscribe link in emails
- Replying STOP to text messages
- Contacting us directly

Standard messaging and data rates may apply.

7. Retention of Information

We retain customer information only as long as reasonably necessary for:

- Business operations
- Legal compliance
- Tax and accounting purposes
- Resolving disputes
- Enforcing agreements

8. Third-Party Links

Our website or social media pages may contain links to third-party websites or services. We are not responsible for the privacy practices or content of external websites

9. Children's Privacy

The Grill Boys does not knowingly collect personal information from anyone under 18 years of age. If we become aware that information from a minor under 18 has been collected, we will take reasonable steps to delete it.

10. Your Privacy Rights

Depending on your state or jurisdiction, you may have rights related to your personal information, including:

- Requesting access to your data
- Requesting correction or deletion
- Opting out of certain marketing communications
- Requesting limitations on data use

To exercise these rights, contact us using the information below.

11. Changes to This Privacy Policy

We reserve the right to modify this Privacy Policy at any time. Updated versions will be posted with a revised effective date. Continued use of our services or website after updates constitutes acceptance of the revised policy.

12. Contact Information

For questions regarding these Terms of Service, please contact The Grill Boys via:

- Phone: 609-342-6469
- Email: TGB@thegrillboys.com
- Website: https://www.thegrillboys.com